

Dear residents,

we would like to provide you with some basic information about the computer network on campus.

There are [data sockets](#) in all rooms for connecting a computer - one socket per resident in a double or triple socket. In some rooms it may be partially hidden behind furniture.

To connect your computer to the data socket, you need a network cable (also UTP cable or patch cable), which you need to get yourself. Most computer shops offer this, followed by a link to the [Alza offer](#). Usually a three-metre network cable is sufficient, the specific length depends on the furniture in the room.

After connecting your computer to the data socket, go to <https://lan.vse.cz> , where you can register your device.

If you have **problems connecting**, try to diagnose the cause yourself. The problem may be with the computer (most common), the network cable or the data socket (rare). We recommend the following procedure:

1. Find a roommate(s) with a working internet connection - if no one on the floor/ dorm has working internet, the problem is probably on the backbone network. We monitor the backbone network.
2. Use your network cable to connect a working computer to a working outlet - if the connection does not work, your network cable is faulty.
3. Connect your computer to a working socket of your roommate(s) - if the connection does not work, the problem is with your computer. The most common causes are computer booting, setting your IP address to fixed or setting a proxy server in your browser. If your connection is working, the problem is probably with your socket. Please report the problem using the Internet Problem Report [form](#).

The [eduroam](#) wireless network is also available in all residence halls. The wireless connection is supplemental, does not provide all options (e.g. IPTV does not work), and may have a weak signal in some locations.

In the halls of residence it is possible to watch TV broadcasts on a computer using a 'wired' computer network. More information is available at [iptv.vse.cz](http://iptv.vse.cz).

Peaceful living in the dormitory and success in your studies

Network Infrastructure Department

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