

# Instructions for using chatbot on ACCOMMODATION website SÚZ VŠE

## Table of contents

Start the chatbot.....	1
Starting a conversation - writing a message.....	2
Ending a conversation .....	3
Starting a conversation - prepared topic .....	4
Chatbot control .....	5
Chatbot conversation.....	7

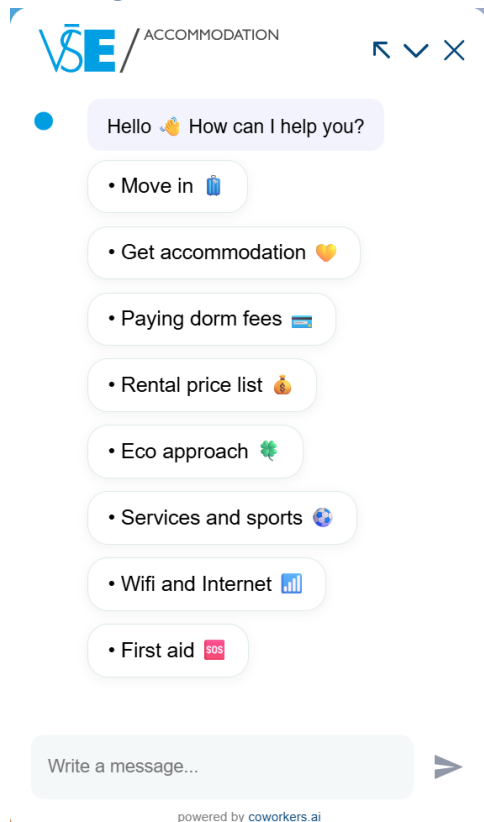
## Start the chatbot

Website <https://accommodation.vse.cz>

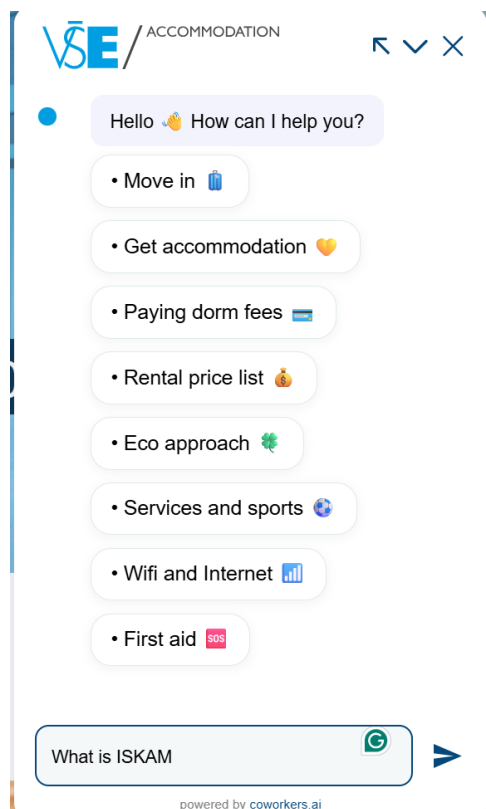


After clicking on the chatbot icon in the lower right corner, the chatbot window will appear.

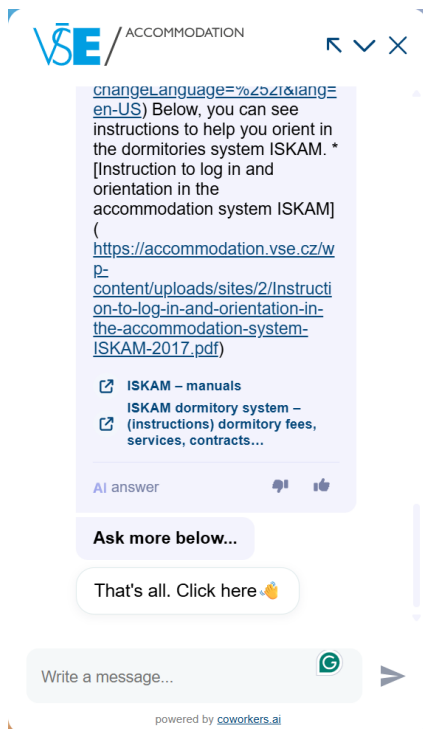
## Starting a conversation - writing a message



Here you can select a pre-selected topic, or in the **Write a message** field start your own conversation, for example by entering a question: **What is ISKAM** and clicking on the arrow ➤ to send the question:



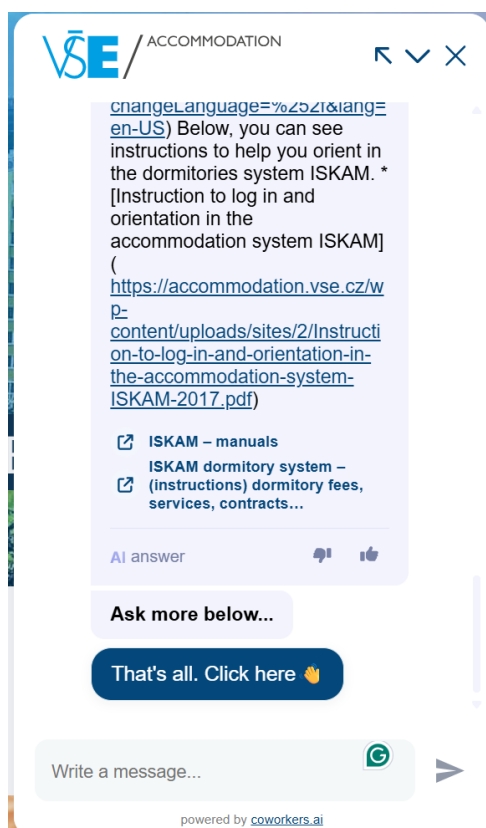
The chatbot thinks and then displays the created answer. The answer may be different for the same question, formulated differently.



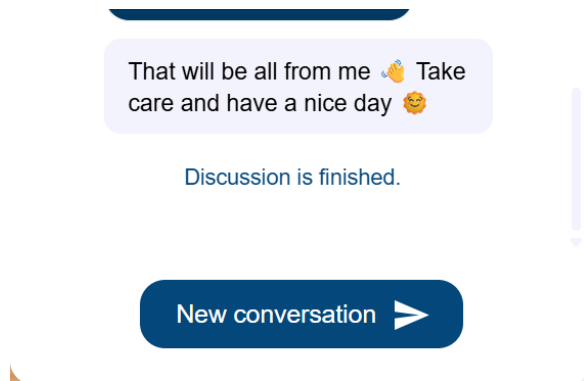
The answer may include text, an interactive (clickable) link to the page, a button, an image and other elements. Then we can **continue with the next question** and the chatbot tries to work with the context of the previous question.

## Ending a conversation

When we click the ***That's all. Click here*** button (or the cross at the top of the chatbot window), this will end the current conversation.

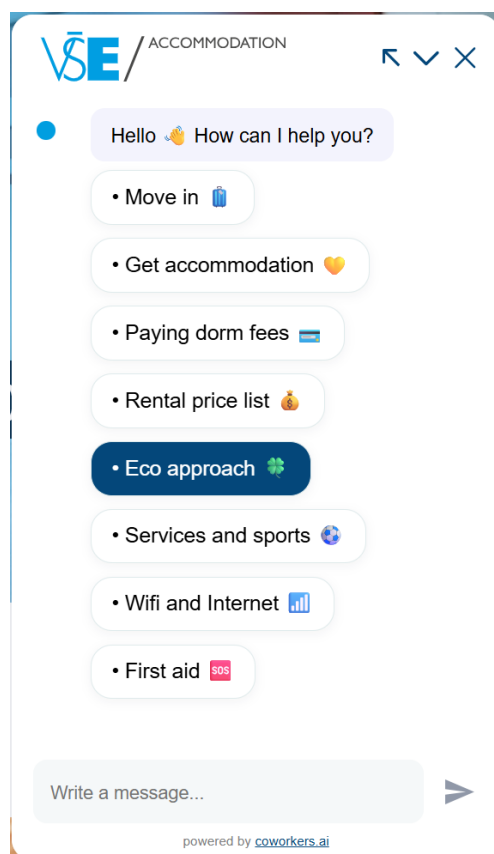


We can close the chatbot (the second time with the cross at the top right) or start another conversation by pressing the **New conversation** button.

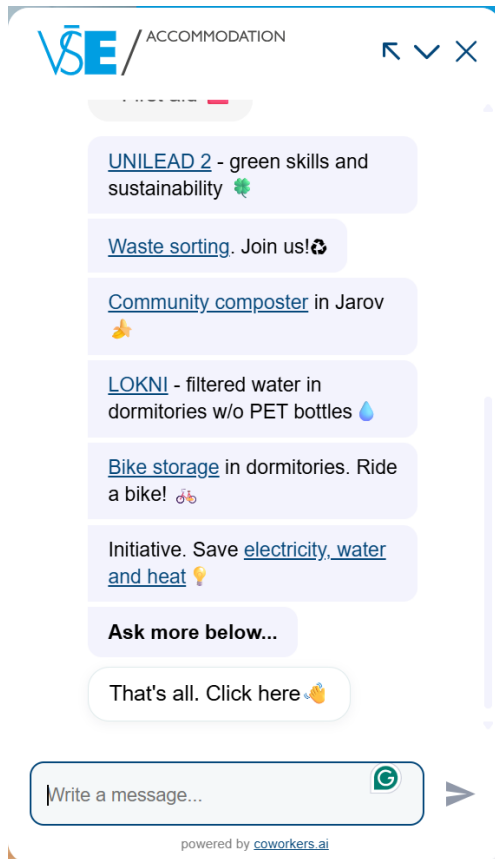


## Starting a conversation - prepared topic

When we select a prepared topic, the chatbot displays the appropriate answer.



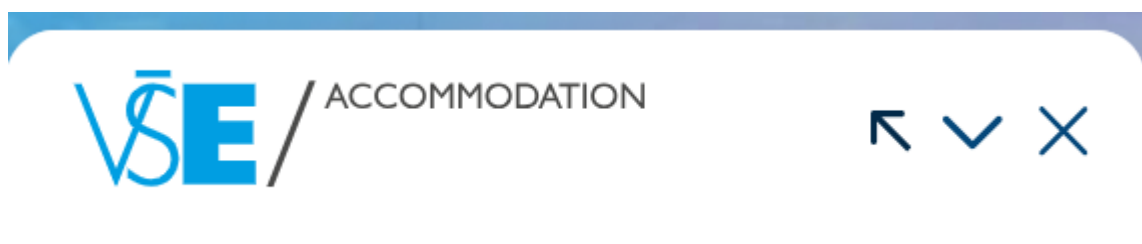
## Chatbot answer:



Then we can **continue with another question**, or I click the **That's all. Click here** button (or the cross at the top of the chatbot window). This ends the current conversation.

## Chatbot control

On top



Hides the chatbot window. The conversation has not ended and can be continued later.

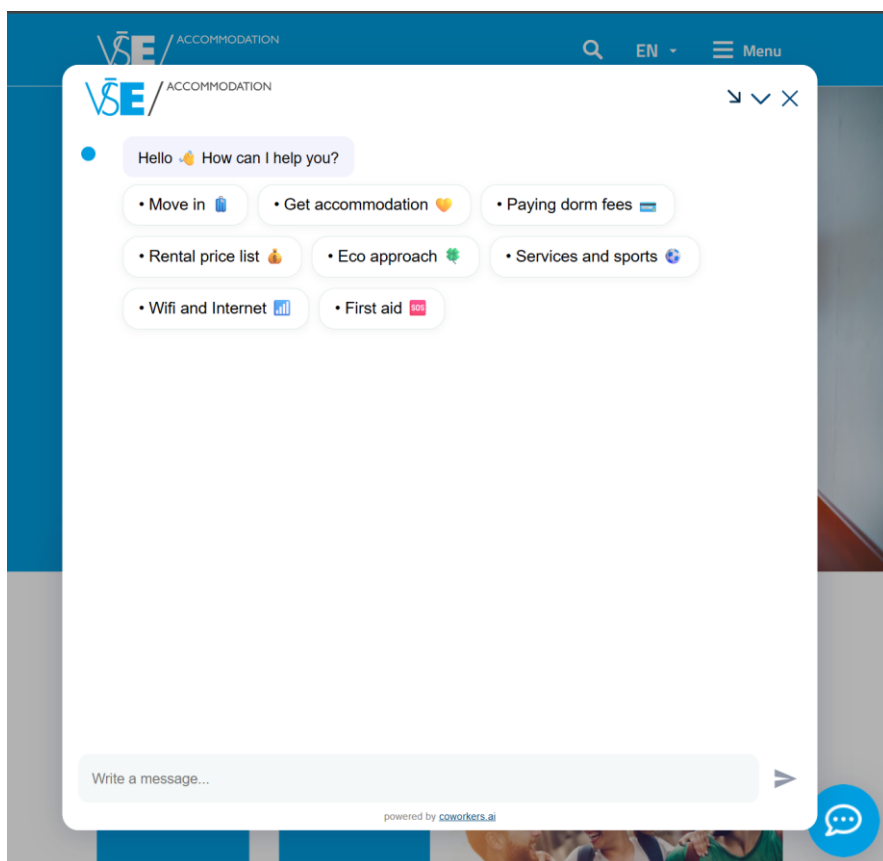


One click ends the ongoing conversation, and a second click closes the chatbot window.

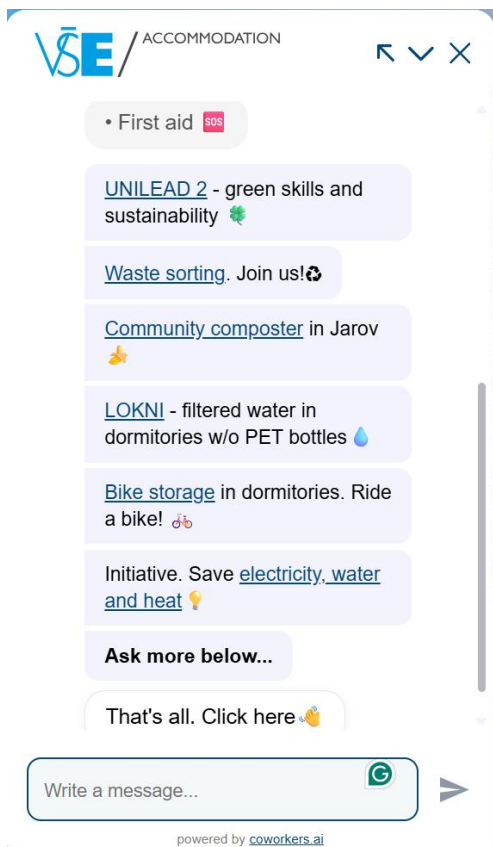


Displays an enlarged chatbot window.

## Enlarged chatbot window

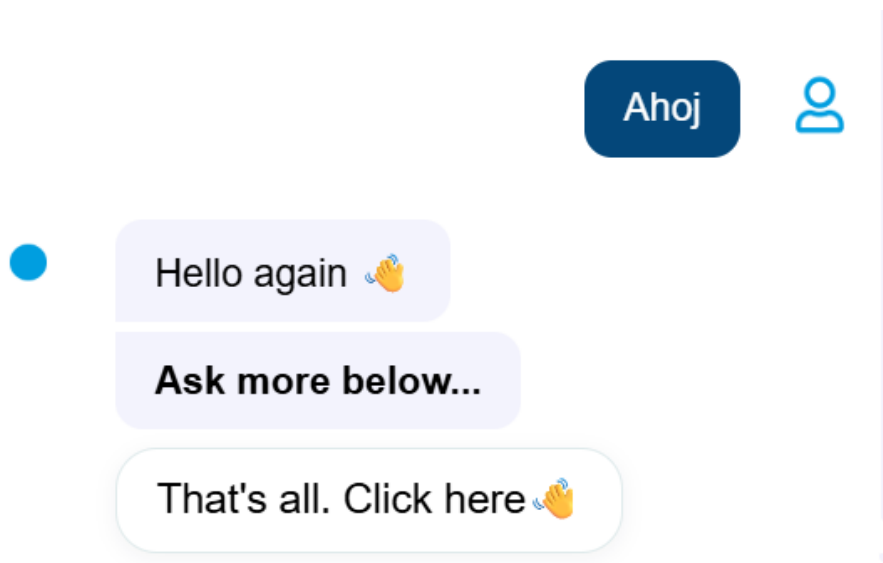


There is a slider on the right side of the chatbot that allows you to view longer answers and the history of questions in the current conversation.

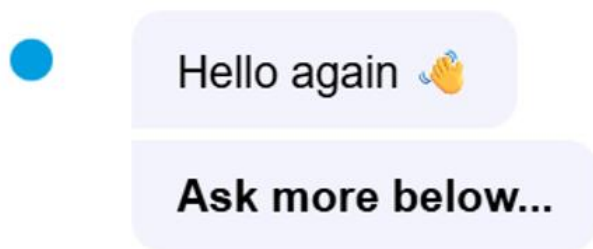


## Chatbot conversation

Example:



Your question, user icon and dark blue background.



background.

Chatbot answer, blue bullet, light purple



Click button, white background.