Contents

1 Meals system access via a smart phone ................................................................. 3
2 Application and installation ................................................................................. 3
3 User and password ............................................................................................... 4
   3.1 User identification ......................................................................................... 4
4 Tabs ...................................................................................................................... 5
   4.1 Offer tab ......................................................................................................... 5
      4.1.1 Change of date ....................................................................................... 6
      4.1.2 Change of cafeteria ................................................................................ 6
      4.1.3 Meal ordering ......................................................................................... 7
      4.1.4 Order creation ....................................................................................... 7
   4.2 Order tab ......................................................................................................... 8
      4.2.1 Order details ........................................................................................... 8
   4.3 History tab ....................................................................................................... 9
      4.3.1 Progress information .............................................................................. 9
   4.4 Rating tab ....................................................................................................... 9
      4.4.1 Rating by tabs ....................................................................................... 10
      4.4.2 Narrative evaluation ............................................................................. 11
5 Lost session ......................................................................................................... 12
6 Settings ............................................................................................................... 12
   6.1 Application settings ..................................................................................... 12
      6.1.1 Language .............................................................................................. 12
      6.1.2 Colour scheme .................................................................................... 13
7 Signing out .......................................................................................................... 13
Note: Some of the functions may be available only to holders of a valid licence for the module.

1 Meals system access via a smart phone

The smart phone application is intended specifically for mobile phones with OS Android 2.1 and higher and smart phones with iOS. The application permits internet (web) connection and belongs to the meals system segment.

It is a mobile alternative to internet ordering via the application WebKredit.

Wherever the client is, after being identified he or she can make the following operations:

- select an operator;
- select a cafeteria and date;
- make or cancel a meal order;
- check current orders;
- check the current balance on the account;
- view the account history – all payments and movements within the meals system;
- rate a meal or cafeteria.

Any communication between the mobile device and the server is encrypted and secured by HTTPS.

2 Application installation

As a basic requirement for installation, the user must have a smart phone with OS Android.

The current version of the MobilKredit application can be downloaded via the Google Play service. Google Play must be downloaded on the client’s mobile device.
3 User and password

To use MobilKredit, the user must have a meals system account. Each user has a login and password assigned by the administrator to sign in the application. The credentials are identical to those used for WebKredit.

Signing in MobilKredit is possible via ANETE or other forms of authentication. Please inform yourself about other forms of authentication which use a user name and password.

A user who is not signed in can view information about the application or change the operator by clicking on the three dots at the top of the screen.

A user who has signed in can see the information as follows:

3.1 User identification

In all sections of the application, the user’s identification data displayed at the bottom of the screen. The bar displays the name and last name and disposable balance.

After clicking on the said information, complete user information is displayed.
4 Tabs
For easier use, the application is structured on tabs. Each tab represents a different part of the user interface for using the application.

The tab which is active is highlighted. Thus, the user knows in which part of the user interface he or she currently is.

4.1 Offer Tab (Nabídka)
The Offer tab displays the menu of a particular cafeteria for a particular date.
After opened, the application downloads a list of valid dates of the user signed in.
By default, the date is set based on the system time.
The menu is displayed in a form similar to that of WebKredit.
Each column shows the option number and meal type. The option name is next. The number of portions still available for order is displayed if the limit of portions is set in the menu.
Meal price for a user who is signed in is displayed next.

Meals which are not available any more are highlighted with a different colour – in the contextual help the user will see the reason why the meal cannot be ordered anymore.

In addition, the application permits displaying a picture of the meal, pictograms, notes concerning the meal, allergens in the meal and other details such as ingredients and their suppliers, or nutritional values.
4.1.1 Change of date

The date for which the user intends to order a meal can be adapted using the arrows next to the date, or via the calendar at the top of the screen.

4.1.2 Change of cafeteria

If the application permits so, the user can change the cafeteria in a similar way, i.e. by clicking on the house icon at the top of the screen.
4.1.3 Ordering meals

After selecting a valid date and cafeteria, the offer is displayed from which the user can select any meal. The server guarantees that the user will see only the meals which are available to him or her. If the meal turns unavailable to the user while he or she is viewing the offer and making the order (for example, because all the portions cooked were used up), an error message is displayed, including an explanation obtained from the server.

An ordered meal can be offered for order from the meal voucher pool after the ordering session is closed.

Note: No meal can be ordered after the ordering session has been closed. This information is displayed in the menu. Extra meals are displayed in grey colour.

4.1.4 Order creation

When the user selects an available meal, a screen opens for generating an order. The screen contains a summary of the selected meal prior to confirmation. The user can see the selected date and cafeteria and the name and price of the meal.

The order is generated after clicking on a pink confirmation circle. After the order is confirmed, it is automatically transferred to the Order tab (Objednávky).
Note: The application monitors the daily limit for portions. Once the daily limit per a person has been used up, he or she is warned that the limit has been exceeded, and the order will not be created.

4.2 Order tab (Objednávky)

The order tab displays the summarisation of all orders made during a specified period of time.

The time period (Rozmezí) can be changed using the arrows at the top of the screen.
### 4.2.1 Order details

Upon clicking on a particular order, the order details screen is opened.

Any meal displayed on the order details screen can be cancelled, or entered into the pool.

### 4.3 Account History tab (Historie)

The account history is displayed in a way similar to the display of orders. The account history displays all operations posted, such as deposits on the account, transfers between months, but also individual meals ordered.

The time period can be changed using the arrows similarly to the orders.

#### 4.3.1 Progress information

By clicking on a meal in the history of orders, a screen containing information about the movements of the selected meal opens.

### 4.4 Rating tab (Hodnocení)

There is a possibility to answer questionnaire displayed.
Each question can be answered using a star evaluation system or verbally.

Any question displayed includes the question itself and certain additional information based on the question type (cafeteria, meal). The answers to the questions will be suggested in the form of stars or a text to be selected, depending on the application settings.

4.4.1 Rating by stars

If a question is displayed with the option to use the star rating system (see the picture), the user can make the rating selecting the stars.

The user will select the question he or she wants to answer. The question is then displayed in a separate application window.
After shifting over the desired number of stars, they will turn coloured and a contextual help will be displayed, e.g., four stars = satisfied (depending on the application settings). So, the user will select an appropriate number of the stars based on his or her evaluation, and will mark them. The selection needs to be confirmed by clicking on the Rate (Ohodnotit) button. The answer is recorded.

4.4.2 Narrative evaluation
If a question which enables answering verbally is displayed (see picture), he/she can make the evaluation via answer selection. The answers may be predefined.

In such a case, the user will select the appropriate answer based on his or her opinion and confirm the answer by clicking on the Rate (Ohodnotit) button so that the answer can be recorded.

When the answer is sent, the application will confirm that the rating process was successfully completed.

The user will see only questions which have not been answered.

If there are no unanswered questions when logging in, nothing will be displayed. See the picture below:
5  **Lost session**

If a prolonged time has lapsed from the latest communication with the server, the session can be lost. New signing in is necessary if the user wants to continue using the application. The user can also close the application.

6  **Settings**

The user can set up the application to the extent that the application allows so.

The option to adjust the settings is displayed after clicking on the three dots at the top of the screen.

6.1  **Application settings**

It is possible to set whether the application should display Only affordable meals (Jen cenově dostupná jídla), Only available meals (Jen časově dostupná jídla), or whether orders should be displayed after being ordered.

6.1.1  **Language**

Which languages are supported depends on the operator.

The change of the language will be reflected after the application is opened next time.
6.1.2 Appearance - Colours

The user can adapt the colours of the application to the colours of his or her OS Android system. For that, the user will click on the Colour scheme (Barevné schéma) and will change the one which suits him or her best.

The change of the colour scheme will be reflected after the application is opened next time.

7 Signing out

The sign out (Odhlásit se) button is used to sign out of the MobilKredit application.